



22039 Lutheran Church Road
Tomball, TX 77377
281-516-9530

Residential Basic Maintenance Policy

This Residential Basic Maintenance Policy ("**Contract**") is made and entered into effective as of _____, 2020, the ("**Effective Date**") between **TER Septic, Site and Utilities LLC**, a Texas limited liability company, having offices located at 22039 Lutheran Church Rd., Tomball, TX 77377 ("**Service Provider**"), and _____ ("**Owner**") who is the property owner & located at, _____ ("**Owner's Address**"). Service Provider and Owner are collectively referred to as the "**Parties**" and individually as a "**Party**".

For and in consideration of the mutual benefits to be derived, Service Provider agrees to provide the Owner a Residential Basic Maintenance Policy ("**Contract**") on the existing septic system located at _____ ("**Property Address**").

This Contract shall be in effect for a period of two (2) years from the Effective Date and shall automatically renew each year on the anniversary of the Effective Date for a period of twenty four (24) months unless either party provides notice to the other of its intent to terminate this Contract no less than sixty (60) days before the end of the current Agreement.

The cost of this policy under this Contract shall be \$375.00 per year. The Customer authorizes the Company to auto draft \$375.00 per year from a valid credit card or bank account provided by the Customer.

***THE CUSTOMER'S EXISTING SEPTIC SYSTEM MUST PASS AN INSPECTION OF ALL COMPONENTS COVERED BY THE WARRANTY PRIOR TO EXECUTION OF THIS CONTRACT.**

Our technician shall inspect the following:

1. The electrical circuits and control panel
2. The aerator/compressor operation and performance
3. Clean aerator/compressor filter
4. Inspect all access risers for proper sealing and security measures
5. Inspect condition of aerobic treatment unit
6. Inspect clarifier and measure scum & sludge levels
7. Inspect pump tank and chlorination unit for proper operation
8. Inspect sludge level in pump tank
9. Test chlorine residual level in pump tank (if applicable)
10. Inspect disposal unit for proper operation (drip systems shall be backwashed & filters shall be cleaned at each visit)

Inspection reports shall be provided via email, along with an estimate for any necessary repairs which must be completed within 10 days from the date of inspection. All reports must be submitted to the designated authority within 14 days of inspection.

The undersigned Owner acknowledges and agrees that the information above is correct and complete. The Owner also agrees to pay all charges under this agreement in a timely manner. Failure to pay all amounts due Service Provider may result in the filing of a lien against the title of property on which work has been performed.

TER Septic, Site and Utilities LLC

Owner

Signature

Signature

Printed name

Printed name